

TO RETURN YOUR ITEM(S) PLEASE READ THE INSTRUCTIONS BELOW, BEFORE FILLING OUT THE RETURNS SLIP AT THE BOTTOM OF THE PAGE.

We take every care to ensure that you receive the correct goods in perfect condition. In the unlikely event that you ever need to return a product please complete the form below.

We want you to love our products as much as we do but if you don't then you can take advantage of our 30 day money back guarantee.

Please take extra care when completing the returns form explaining the reason for the return and the action you wish us to take.

Should you wish to exchange your goods for a more expensive item, please remember to include the additional payment. Please allow up to 10 days for your Return/Exchange to be processed. We strongly recommend that you insure your return parcel.

OUR GUARANTEE & RETURNS POLICY

Unwanted goods can be returned within 30 days of receipt (in mint condition, unused and sealed) for exchange or refund. If an item is returned outside the 30-day warranty period we regret that we will be unable to process the return. Should this event occur we will notify you in writing and will hold your goods for a further 30 days pending payment of a return carriage fee. We ask you to understand that in the event that the return carriage fee is not paid within the 30-day period then the item(s) will be destroyed. If you have purchased goods from one of our multi buy options and choose to return part of the order you will be charged the individual price for the goods you choose to retain and will be refunded any remaining monies. This does not affect your statutory rights.

THIS SECTION MUST BE COMPLETED TO ENABLE US TO PROCESS YOUR RETURN

PLEASE RETURN TO: **BRANDED GARDEN PRODUCTS / HAPPY BEAKS, UNIT 1-7 BLUESTEM ROAD, RANSOMES EURO PARK, IPSWICH, IP3 9RR**

NAME	PLEASE LIST THE ITEM(S) BEING RETURNED
ADDRESS	
POSTCODE	
	COUNTRY
TEL	EMAIL ADDRESS

PLEASE INDICATE ACTION REQUIRED:

<input type="checkbox"/>	EXCHANGE
<input type="checkbox"/>	REPLACEMENT ITEM(S)
<input type="checkbox"/>	ALTERNATIVE ITEM(S)
<input type="checkbox"/>	VALUE OF ADDITIONAL PAYMENTS (CHEQUES PAYABLE TO HAPPY BEAKS) £
<input type="checkbox"/>	OTHER (PLEASE PROVIDE DETAILS BELOW)

PLEASE TICK THE REASON FOR RETURNING THE ITEM(S):

<input type="checkbox"/>	WRONG ITEM SENT
<input type="checkbox"/>	DAMAGED IN TRANSIT
<input type="checkbox"/>	OTHER (PLEASE PROVIDE DETAILS BELOW)